

BRILHO

Luxury Cleaning and Other Services



COVID-19

FAQ

Guide Regarding
Fogging and
Decontamination



Q: What is the process to disinfect and spray?

- Call our office to book your appointment
- Receive a quote in 24 hours
- Prepare your space to disinfect and to be sprayed
- We're in and out usually in less than two hour.
- Wait an hour before re-entering the space
- You're ready to go!

Q: Can I have my space disinfected in the evenings or overnight?

- If you have somewhere to spend the night, we can definitely work in the evening or overnight.
- If your business or organization requires you to function during the day, our team will come in the evenings or overnights to prevent business disruption

Q: How should I prepare my space for the service?

- Close all windows and doors in your space.
- Shut off all open flames, including pilot lights.
- Ensure that pets and people are not present while we're fogging.
- Remove or cover technological equipment (computers, screens, printers). Plastic garbage bags are fast and effective, and can be reused.

Q: Is spray disinfecting enough?

- If your concern is disinfecting the area against COVID-19/ SARS then yes, that should be enough. However, we suggest cleaning the space first and then using fog the space with the disinfectant.

Q: What type of cleaning solutions do you use?

- All our products are [approved by the EPA](#) [click here to review our list of cleaning solutions](#)

